

United States Postal Service®

INDUSTRYALERT

January 27, 2021

Enterprise Payment System (EPS) Incorrect ACH Debit Payment Method Suspension

The Enterprise Payment System (EPS) has incorrectly suspended ACH Payment methods on accounts that had old ACH debit returns. The Postal Service is working on the emergency fix to unsuspend these payment methods ASAP.

There is no direct financial impact (e.g. no debit return fees charged due to this). If you were affected by this suspension, you received an automated notification from the EPS system.

The issue will be resolved today, and we will send out an update once it is fixed.

We apologize for any inconvenience.

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